

Welcome to Connect.

I'm thrilled you're here with us in Palm Desert! We have three days of networking, learning and entertainment planned for you – including opportunities to earn continuing education credits, get your top questions answered by isolved experts and mingle with your fellow People Heroes at exciting events like our Wrap party (featuring the Gin Blossoms!). To help you get the most out of this year's conference, we've split our sessions into four different learning paths: Evaluate. Enhance. Extend. Educate.

These paths help you stick to a specific area of focus – so whether you want to focus on evaluating next steps, enhancing business outcomes, extending HR's impact or educating your workforce (or a little of each), we've made it easy for you to identify which sessions you'll want to attend! Regardless of which path you choose, I know you'll learn a lot and leave Connect feeling inspired – just as I'm inspired by you!

Lina Tonk

Chief Experience Officer, isolved

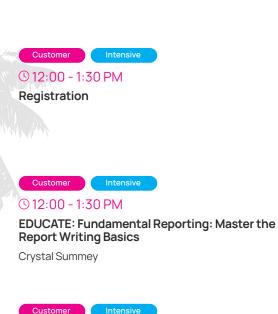
Lina Tonk











() 12:00 - 1:30 PM

Customer

EVALUATE: Payroll Palooza: Rocking the Road to Payroll Success (beginners' course)

Intensive

LenaMarie Queen

Customer Intensive

© 12:00 - 1:30 PM

EVALUATE: Predictive People Analytics Benchmark Insights

Tom McKeown

Customer

Intensive

(§ 1:45 - 3:15 PM

EDUCATE: Beyond the Fundamentals: Advanced Techniques in Report Writing

Crystal Summey

Customer

Intensive

(1:45 - 3:15 PM)

EDUCATE: Navigating the Path to a Seamless Open Enrollment

Lisa Athon

Q ②

Customer

Intensive

(1:45 - 3:15 PM)

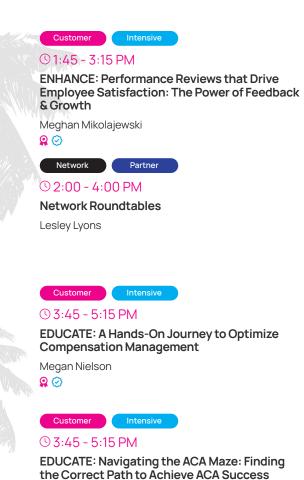
EDUCATE: Tracking Ninja: Unleash the Power of Occurrence Tracking & Notifications

Mike Kolby

connect 2023 is a fabulous in-person educational event that will change the way you approach employee experience – for a better today, and a better tomorrow.

- 36 hours of CE Credits
- 80+ Sessions
- Inspirational Keynotes
- Peer Networking
- Insights
- Knowledge
- Evaluate
- Enhance
- Extend
- Educate





Sarah Ufen



EDUCATE: Supercharge Your Operations with Advanced Workflows

Karen Shoemaker

Customer Intensive

3:45 - 5:15 PM

EVALUATE: HR Suite Power Boost: Unleashing the Full Potential of Analytics, Certifications, Training & Org Charts

LenaMarie Queen

Network Partner

[ൄ] 4:00 − 5:30 PM

Network Awards & Reception

Customer

© 6:00 - 8:00 PM

Welcome Reception

"The difference between ordinary and extraordinary is that little extra."

-Jimmy Johnson





Coming Wednesday!

Customer

Keynote

Welcome to Connect

Mark Duffell

Future of Work

James Norwood

Keynote: The Spark & The Grind

Erik Wahl



Mark Duffell Chief Executive Officer, isolved







Erik C. Wahl is an American graffiti artist, speed-painter, author, motivational speaker and entrepreneur based in San Diego. He owns The Wahl Group, a consultancy firm, and has spoken at conventions by Microsoft, Disney and other corporations.





General

①7:15 - 8:00 AM

Breakfast



Customer

General

© 9:30 - 9:45 AM

Break



Keynote

(\) 8:00 - 8:10 AM

Welcome to Connect

Mark Duffell

Q ⊘



Customer

Training

() 9:45 - 10:35 AM

EDUCATE: COBRA Made Easy: Streamlining Client Services for Smooth Offboarding

TBA Product



Keynote

(\) 8:10 - 8:40 AM

Future of Work

James Norwood

Q ⊘



Customer

Training

© 9:45 - 10:35 AM

ENHANCE: Spark a Friendly Workplace Competition: isolved Rewards & Recognition

Meghan Mikolajewski



Kevnote

© 8:40 - 9:30 AM

Keynote: The Spark & The Grind

Erik Wahl



Customer

Training

© 9:45 - 10:35 AM

EVALUATE: Compensation Management Revolution: Streamline Your Process from Start to Finish

Megan Nielson

"Progress is impossible without change, and those who cannot change their minds cannot change anything."

-George Bernard Shaw







Product

9:45 - 10:35 AM

EVALUATE: isolved in Real Life: Healthcare, HR & Helpful Advice for Recruiting, Retention & Roadmap with Guttenberg Municipal Hospital & Clinics

Lina Tonk, Mary Kay Kirgis

Q

Customer

Product

© 9:45 - 10:35 AM

EVALUATE: isolved in Real Life: Recruiting & Retaining Top Talent in a Competitive Job Market with Nlets

Chris Kirby, Suzanne Church

Network

Partner

() 9:45 - 10:35 AM

Marketing Magic: The Power of Demand Generation on a Budget

Tom Taylor

Network

Partner

© 9:45 - 10:35 AM

Owners Meeting with isolved Leadership

Mike Flannery, Todd LaFever, James Norwood,

Pragya Gupta, Kris Johnson



Network

Partner

(\$\\9:45 - 10:35 AM

Payroll Power-Up: Gather the Secrets to Becoming a Payroll Expert

Brad Ronek, Dawn Bilski

General

① 10:35 - 11:05 AM

Networking Break

Network

Partner

© 11:05 AM - 12:00 PM

Cashing In: Conquering Month-End & Quarter-End with the Treasury Toolkit Part 1

Emma Nelson, Carol Razooki

Customer

Product

() 11:05 AM - 12:00 PM

ENHANCE: Paint the Picture: The Future of HR Technology

Geoff Webb, Amy Mosher

"Ability is what you're capable of doing. Motivation determines what you do. Attitude determines how well you do it."

-Lou Holtz







Training

© 11:05 AM - 12:00 PM

EDUCATE: The Grand Finale: Mastering Your Year-End Strategy

Alysha Yearling

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Customer

Product

① 11:05 AM - 12:00 PM

ENHANCE: Stops Along Your HCM Journey: How to Plan Your Own HR Roadmap

Reannah Gilenson

Customer

Product

③ 11:05 AM - 12:00 PM

ENHANCE: Translating EX: How to Talk Customer Experience, IT & Marketing

Lina Tonk, Mike Flannery, Todd Atwood, Amberly Dressler

Customer

Training

() 11:05 AM - 12:00 PM

ENHANCE: Unlocking AEE: Embrace the Future of Work

Aleks Boruk, Jodi Norris

Customer

© 11:05 AM - 12:00 PM

EVALUATE: Benchmark Analytics

Training

Tom McKeown

Customer

Produ

(1) 11:05 AM - 12:00 PM

EXTEND: The Business of Employee Experience: Justifying Investments in Employee Experience Based on ROI Impact

Trevor McMullen, Evelyn McMullen

Network

Partner

() 11:05 AM - 12:00 PM

Unlocking the Power of Upselling: Maximizing Profits & Customer Satisfaction

Bruce Dennis. Amber Vernieuw

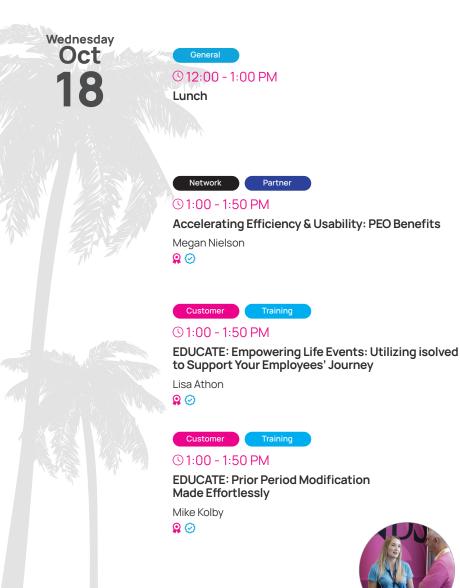


"We are what we repeatedly do. Excellence then, is not an act, but a habit."

-Aristotle







Training

(1:00 - 1:50 PM)

EDUCATE: Seizing the Learning Journey: Empowering Employees to Drive their Development

Jon Sung, Kelli Rico

Customer

Product

ENHANCE: Complement Your People Strategy with Compensation Management

Valerie Howard, Megan Nielson

Customer

Product

() 1:00 - 1:50 PM

EVALUATE: isolved in Real Life - Real or Not? Customers React to Emerging HR Trends

Larry Romero, Mary Kay Kirgis 👄, Julie Montgomery 👄

Customer

Product

Section 1:50 PM

EXTEND: Compliance in California: Why What's Happening in the Golden State Matters to Any State

Carla Adams, Megan Coen, Larry Romero

"Work hard and be kind and amazing things will happen."

-Conan O'Brien







Product

1:00 - 1:50 PM

EXTEND: Resource Connection: Get the Most Out of Your isolved Investment

Paige La Fever, Janelle Sherman, Chris Kirby

Network

Partner

1:00 - 1:50 PM

Selling Superstars: Unveiling the Secrets of Building a High-Performing Sales Team — Insights from the Partner Panel

Todd Linton

General

(1:50 - 2:05 PM)

Break

Customer

Training

() 2:05 - 2:55 PM

EDUCATE: Driving Employee Growth: Harnessing Feedback and Goals for Effective Performance Management

Megan Mikolajewski



Customer

Training

© 2:05 - 2:55 PM

EDUCATE: Notice Up! Effortless Notices & Document Management for Smooth Operations

Crystal Summey

Customer

Trainir

© 2:05 - 2:55 PM

EDUCATE: Remote Control: Navigating the World of Virtual Workers

LenaMarie Queen

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Customer

Product

© 2:05 - 2:55 PM

ENHANCE: isolved Inspire: Women in Leadership Panel

Amberly Dressler, Lina Tonk, Pragya Gupta, Amy Mosher, Bridget Escobar, Stephanie Westphal

Customer

Product

© 2:05 - 2:55 PM

EVALUATE: The Top Traits of Every Successful HR Department

Geoff Webb, Megan Coen

"Opportunity is missed by most people because it is dressed in overalls and looks like work."

-Thomas Edison







Product

© 2:05 - 2:55 PM

EXTEND: Al in HR for the SMB

Network

Partner

© 2:05 - 2:55 PM

Marketing Success: Panel Session on Key Marketing Strategies & Tactics

Coastal, Payroll Network, Thread HCM, PeopleWorx

Network

Partner

() 2:05 - 2:55 PM

Success Seekers: Tap into isolved Customer Service Expertise — Q&A Session

Mike Flannery, Mark Weaver, Kris Johnson

General

© 2:55 - 3:25 PM

Networking Break



Customer

General

3:25 - 4:15 PM

Ask the Experts

Pragya Gupta, Christian Thompson, Jon Sung, Dan Barrett, Kelli Rico

Genera

() 4:15 - 4:30 PM

Break

Network

Partner

() 4:30 - 5:20 PM

Bureau Builders: The Blueprint for Success -Insights from the Partner Panel on Building a Thriving Service Bureau

Mark Strippy

Customer

() 4:30 - 5:20 PM

Customer Advisory Board

"Nothing will work unless you do."

-Maya Angelou







Training

() 4:30 - 5:20 PM

EDUCATE: Benefit Reconciliation Made Easy: Tools & Tips to Tackle the Challenge

Lisa Athon

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Customer

Training

(\$\\\)4:30 - 5:20 PM

EDUCATE: Efficient Schedule Changes: Take Control with isolved Schedule Rules

Michael Kolby

Customer

Product

() 4:30 - 5:20 PM

ENHANCE: All in On Al - Discover how isolved People Cloud Uses Al Today for a Better Tomorrow

Averie Sheppard, Myrna Diaz

Customer

Product

(\$\\\)4:30 - 5:20 PM

EVALUATE: They Said, We Said - Employee & HR Leader Sentiment

Allie Howen, Susan Prebola



Customer

Product

() 4:30 - 5:20 PM

EVALUATE: You Are Here: Understanding Your HCM Maturity Model

Reannah Gilenson, Larry Romero

Network

Partner

() 4:30 - 5:20 PM

Exploring the isolved Marketplace

Melissa Versnik, Michael Dupont

Customer

Training

EXTEND: How to Improve Your Visibility on Indeed

Heidi Barnett, Bridget Fleagle

Customer

General

○ 5:20 - 7:20 PM

Wine & Mingle

"Clients do not come first. Employees come first. If you take care of your employees, they will take care of the clients."

-Richard Branson





Coming Thursday!

() 12:00-12:50 PM

Customer

Keynote

From Compliant to Courageous

Learn from industry analyst and influencer Stacey Harris as she shares how to build an HR, benefits and payroll function that achieves your organization's business and talent goals.



Lina TonkChief Experience
Officer, isolved



Join Us on Thursday!

७7:00-7:30 PM

Customer

People Heroes Awards

Customer Awards

Please join us in celebrating this year's Customer Awards as they are awarded live! Awards will be given for Engagement Program of the Year, Future of Work, Employee Experience Transformation, Judges' Choice and our coveted People Heroes Award. Don't miss out on an exclusive 2024 Connect announcement too!



Party With Us Thursday Night!





General

① 7:30 - 8:30 AM

Breakfast



Partner

Behind the Scenes: Exploring the SB Report Writer & Client Copy Tool

Myrna Diaz

Customer

Training

(\$8:30 - 9:20 AM)

EDUCATE: Futuristic Flashback: Reflecting on the Breakthrough Functionality of 2023

Karen Shoemaker

Customer

Training

(\$8:30 - 9:20 AM

EDUCATE: Scheduling Superheroes: The Power of Labor Management & Cost Savings

Mike Kolby

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Customer

Product

[ൄ] 8:30 - 9:20 AM

ENHANCE: All in On AI - Discover How isolved People Cloud Uses AI Today for a Better Tomorrow

Averie Sheppard, Kelli Rico

Customer

Product

Product

EVALUATE: The Business of Employee Experience: Justifying Investments in Employee Experience Based on ROI Impact

Trevor McMullen, Evelyn McMullen

Customer

EVALUATE: You Are Here: Understanding Your HCM Maturity Model

Reannah Gilenson, Larry Romero

Customer

Product

EXTEND: Compliance in California: Why What's Happening in the Golden State Matters to Any State

Carla Adams, Megan Coen, Larry Romero

"Anyone who stops learning is old, whether he's twenty or eighty."

-Henry Ford







Training

© 8:30 - 9:20 AM

EXTEND: Unleashing the Power of People Heroes Community & University: Maximize Your Learning Potential

Paige La Fever, Walker Morrow

Network

Partner

³ ⊗ 8:30 - 9:20 AM

Time Wizardry: The Art of Workforce Management & Becoming a Subject Matter Expert

Brad Ronek

General

(\$9:20 - 9:35 AM

Break

Customer

General

© 9:35 - 10:25 AM

EVALUATE: Live Customer Panel, Priorities, Plans & Pain Points

Lina Tonk, Geoff Webb

Network

Partner

() 10:25 - 10:55 AM

Networking Break

Network

Partner

(\$10:55 - 11:45 AM

ASO Year-End Extravaganza: Celebrate Success & Set the Stage for a Bright New Year

Alysha Yearling

Customer

Product

① 10:55 - 11:45 AM

ENHANCE: Complement Your People Strategy with Compensation Management

Valerie Howard, Megan Nielson

Customer

Training

ENHANCE: Making a Difference: Igniting Philanthropy in Your Organization

Jon Sung, Kelli Rico

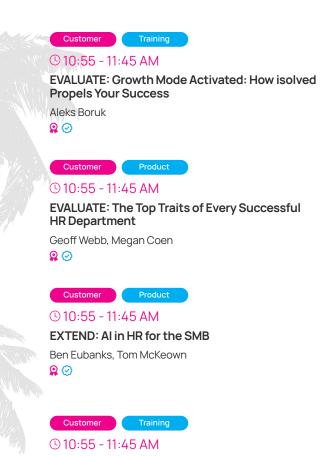
"The expert in anything was once a beginner."

-Helen Hayes









EXTEND: Recruitment Marketing & AI Heidi Barnett, Bridget Fleagle



(10:55 - 11:45 AM)

EXTEND: Resource Connection: Get the Most Out of Your isolved Investment

Paige La Fever, Janelle Sherman, Chris Kirby

Network

Partner

(\) 10:55 - 11:45 AM

PEO Power Hour: Exploring the Latest Updates in Workers' Compensation & More

Heather Sainz

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Customer

General

(\$11:45 AM - 12:00 PM

Break

Customer

(\$12:00 - 12:50 PM

From Compliant to Courageous - Learn from Industry Analyst & Influencer Stacey Harris

Stacey Harris, Lina Tonk

"Most of us spend too much time on what is urgent and not enough time on what is important."

-Stephen Covey







General

① 12:50 - 1:50 PM

Lunch

Network

© 1:50 - 2:40 PM

Customer Loyalty Secrets: Boosting Stickiness through Benefit Services & Premier 401(k)

Melissa Versnik. Vickie Burke

Customer

Training

Partner

(1:50 - 2:40 PM)

EDUCATE: Hardware Unplugged: Exploring the Future of BIPA, Multi-Company Support & Beyond

Brad Ronek

Customer

Training

(1:50 - 2:40 PM)

EDUCATE: Hidden Gems: Uncovering the Untapped Value of isolved's Top 20 Under-Used Features

Sarah Ufen, Aleks Boruk

Customer

Training

(1:50 - 2:40 PM)

EDUCATE: Hidden Gold: Leveraging Audit Reports for Improved Profitability

Crystal Summey

Customer

Product

(1:50 - 2:40 PM)

ENHANCE: Paint the Picture: The Future of HR Technology

Geoff Webb, Amy Mosher

Customer

Product

() 1:50 - 2:40 PM

ENHANCE: Translating EX: How to Talk Customer Experience, IT, Finance & Marketing

Lina Tonk, Mike Flannery, Todd Atwood, Amberly Dressler

Customer

Product

EVALUATE: isolved in Real Life: Recruiting & Retaining Top Talent in a Competitive Job Market with Nlets

Chris Kirby, Suzanne Church

"There is no such thing as work-life balance. It is all life. The balance has to be within you."

-Sadhquru







Product

1:50 - 2:40 PM

EVALUATE: They Said, We Said - Employee & HR Leader Sentiment

Allie Howen, Susan Prebola

Network

Partner

(1:50 - 2:40 PM)

PEO Year-End Success: Navigating the Path to a Smooth Year-End Process

Heather Sainz

General

© 2:40 - 2:55 PM

Break

Network

Partner

© 2:55 - 3:45 PM

Cashing In: Conquering Month-End & Quarter-End with the Treasury Toolkit Part 2

Emma Nelson, Carol Razooki

Customer

Product

© 2:55 - 3:45 PM

EDUCATE: Explore the Intricacies for Optional Benefit Management

Lisa Athon

Customer

Traini

() 2:55 - 3:45 PM

EDUCATE: Troubleshooting Masterclass: Tips & Tricks for Overcoming Common Challenges

Sarah Ufen

Customer

Training

© 2:55 - 3:45 PM

EDUCATE: Unleashing Mobility: isolved Mobile App for On-The-Go-Work

Myrna Diaz, Kelli Rico

Customer

Product

© 2:55 - 3:45 PM

ENHANCE: Stops Along Your HCM Journey: How to Plan Your Own HR Roadmap

Reannah Gilenson

"If you get tired, learn to rest, not to quit."

-Banksy







Product

© 2:55 - 3:45 PM

EVALUATE: isolved in Real Life: Performance Measurement & Management for an Engaged & Developed Workforce with Hames Corporation

Allie Howen, Susan Prebola, Jaylene Owen

Customer

Product

© 2:55 - 3:45 PM

EVALUATE: isolved in Real Life - Real or Not? Customers React to Emerging HR Trends

Larry Romero, Mary Kay Kirgis 👄, Julie Montgomery 👄

General

3:45 - 4:15 PM

Networking Break

Customer

General

(L) 4:15 - 5:05 PM

Live: Roadmap Session

Geoff Webb, Kelli Rico

Customer

General

७7:00 - 7:30 PM

ENHANCE: People Heroes Awards

Lina Tonk, Mike Flannery, Amberly Dressler

Customer

Gener

○ 7:30 - 11:59 PM

Wrap Party

With special live performance from the Gin Blossoms



"Be sure when you step, step with care and great tact. And remember that life is a great balancing act."

-Dr. Seuss





Registration 2023 Conference Map Session Rooms **Network Sessions** Keynote Ballroom Santa Rosa Marketplace Ballroom San Jacinto The Pointe **Customer Lounge** Ballroom People Heroes Counter **Director Rooms** Legends Bar CONNECT Elevators Sinatra Ballroom Foyer Sponsors Springs Ballroom Foyer Product Ш \circ The Grove & Sinatra Breakfast/Lunch Springs Ballroom Terrace Springs Pool Ballroom Springs Ballroom O 24

Evaluate. Enhance. Extend. Educate.

